COMPLAINT FAX FORM:

Please enter all requested fields and send this form to any of the numbers listed below

Customer Name _____

Customer Profile Number (CIC) _____

Branch Number _____

Current Account Number _____

Customer ID Number _____

Phone Number _____ Mobile Number _____

E-Mail Address _____

Subject _____

Relationship Manager _____

Problem Description (Narrative)

Investment Account _____
(If issue is related to shares)

Globus Number _____
(If issue is related to loans)

Customer Signature _____ Date (dd/mm/yyyy) _____

After completing this form, kindly send it via fax to: Central region: 01 211 9368
Western region: 02 650 9999 - 2092
Eastern region: 03 809 5534 – 163

All faxes received are logged in our state of the art system and handled by Customer Service Team experts. You can call the Call Center to follow up on your case by mentioning your customer profile number (CIC) or your Current Account Number.