

At Al Rajhi Bank we hear you, and here's how you can voice your complaint



For your convenience, we receive and resolve complaints immediately through these channels:



Phone Banking 920003344



Affluent & Private Banking 8001248880



Branches throughout the Kingdom

If we couldn't resolve your issue immediately, rest assured that we are working on it by:



Registering your complaint



Sending a complaint number to your mobile



Committing to inform you of the status if the issue was not resolved within 10 working days



Providing 24/7 phone banking for you to check on your complaint at any time

You can also send your feedback or complaint through:



Email – care@alrajhibank.com.sa



Twitter – @alrajhibankcare



Al Mubasher – Customer Service

We aim to provide the highest level of service and reliability, and if you're not satisfied with the outcome of your complaint, you may escalate it through:

Phone Banking **920003344**

Affluent & Private Banking **8001248880**